

17CF1 Carbon Ankle Seven.

Billing Tips.

January 2023.

PRIVATE PAYER SUGGESTED CODING.1

L2999 OTTOBOCK 636411 *DYNAMIC TEST ORTHOSIS* (DTO) FOR C-FAB AFO W/ 17CF1 *CARBON*

ANKLE SEVEN SPRING

L2999 ADDITION TO C-FAB AFO, OTTOBOCK 17CF1 CARBON ANKLE SEVEN SPRING ENERGY

RETURN

BILLING TIPS FOR THE MISCELLANEOUS CODES - L2999.

Narrative Section on the HCFA 5010 Claim.²

Because L2999 is an unlisted (NOC) code, the claim must have additional information to describe the item. This will allow the payer to understand what you are billing for. Most payers require a narrative be added to the claim (e.g. device name, manufacturer, model# serial number#, and MSRP). Please check with your software vendor and payer for to confirm narrative placement.

Where to Put the Narrative.

Electronic^{2,3} Claim Notes can be added in 3 places in American National Standards Institute (ANSI) format electronic claims; the 2300 NTE Segment, the SV101-7 (at the line level in the 2400 loop) and the 2400 NTE Segment. The 2300 NTE segment pertains to the entire claim. The SV101-7 and 2400 NTE segment pertain to each line item.

2300 NTE Segment: Insert information here about the overall device you are billing for.

Example:

CUSTOM FLOOR REACTION AFO W/CARBON SPRING

SV101-7 and 2400 NTE Segments:*

(Insert information here specific to L2999)

Example:

L2999 OTTOBOCK 636411 *DYNAMIC TEST ORTHOSIS* (DTO) FOR C-FAB AFO W/ CARBON SPRING MSRP \$

L2999 ADDITION TO C-FAB AFO, OTTOBOCK 17CF1 CARBON ANKLE SEVEN SPRING MSRP

* SV101-7 and NTE 2400 segments are limited to 80 characters (including spaces

Paper Claim

Enter the entire narrative on **Line 19** when submitting a hand-written paper claim (CMS-1500). Include the HCFA 1500 line number (1-6) that the L2999 is located on.

Examples:

(Line 1) L2999 OTTOBOCK 636411 *DYNAMIC TEST ORTHOSIS* (DTO) FOR C-FAB AFO W/ CARBON SPRING MSRP \$_____

(Line 2	2) L2999	ADDITION	TO C-FAB	FLOOR	REACTION	AFO,	OTTOBO	CK
17CF1	CARBON	' ANKLE SE	VEN SPRIN	IG MSRF	\$			

Note: If a narrative is not included, the required information is expected to be attached to the claim. If there is no narrative or attachment you will receive a letter requesting the required information. Generally, standardized narratives enable carriers to recognize similar claims and assign pricing, thereby improving the process.

MANUFACTURER SUGGESTED RETAIL PRICE (MSRP).3

2023 MSRP for the *Dynamic Test Orthosis* is \$3,435 2023 MSRP for the Carbon Ankle seven spring is \$1,432

MEDICAL REVIEW.

Sometimes codes requiring narratives are sent to Medical Review regardless of proper claim submission. If this happens, you will need to submit all documentation (including proof of medical necessity and reason for replacement) as the claim will likely undergo medical necessity review.

CONCLUSION.

Following these instructions will help you have a more successful outcome. For additional reimbursement information, or if you have questions about this material, please contact Otto Bock Reimbursement at 800.328.4058 or you can email your question to reimbursement911@ottobock.com.

References

¹The product/device "Supplier" (defined as an O&P practitioner, O&P patient care facility, or DME supplier) assumes full responsibility for accurate billing of Ottobock products. It is the Supplier's responsibility to determine medical necessity; ensure coverage criteria is met; and submit appropriate HCPCS codes, modifiers, and charges for services/products delivered. It is also recommended that Supplier's contact insurance payer(s) for coding and coverage guidance prior to submitting claims. Ottobock Coding Suggestions and Reimbursement Guides do not replace the Supplier's judgment. These recommendations may be subject to revision based on additional information or alphanumeric system changes.

- ² Noridian. DME MAC Jurisdictions A and D. Not Otherwise Classified Codes. Update September 23, 2022
- ³ The manufacturer's suggested retail pricing (MSRP) is a suggested retail price only. Ottobock has provided the suggested MSRP in the event that third party and/or federal healthcare payers request it for reimbursement purposes. The practitioner and/or patient care facility is neither obligated nor required to charge the MSRP when submitting billing claims for third-party reimbursement for the product(s).

Ottobock Reimbursement North America P 800 328 4058 F 800 230 3962 https://shop.ottobock.us reimbursement911@ottobock.com